



AP Producer News

AIMS Announces Launch of Updated Invoice and Payment Portal

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Technology enhancements make it easier for your clients to view invoices, make payments and more.

Dear Valued Producer.

Administration for your groups enrolled in the Industry Health Trusts offered by Associated Industries just keeps getting easier.

Today, third-party administrator Associated Industries Management Services announced the launch of the new AIMS Invoice & Payment Portal, which allows your clients to easily view invoices, make payments, and set up recurring/ongoing payments.

Here is a sample of the communication delivered to clients and producers.

Some important bullet points from the communication include:

- On Monday, you should receive an email from noreply@iwillbill.com that will include a link to the new portal where you will be guided to set up your login credentials with a new password.
- This portal is replacing your current e-bill email with your attached invoices. Therefore, once set up, we recommend bookmarking the login page on your browser for easy access. If you receive your invoices via mailed billing, your process will not be changed.
- If you do not receive an email from the <u>noreply@iwillbill.com</u> address, you may want to check your spam inbox; if you still cannot locate the email, please contact the AIMS TPA team at <u>aims@aiin.com</u> or 800.274.5309.
- COBRA participants will receive notifications and invoices from Clarity, the new COBRA platform.

For questions or more information, please don't hesitate to reach out to the AIMS team or your AI sales representative.

IntegratedRx Now Available to Ease Access to Cancer, Cystic Fibrosis Prescriptions

Your clients enrolled in medical through the AI Industry Health Trusts now have access to IntegratedRx, allowing members to get their cancer or cystic fibrosis medications through their contracted clinic's integrated pharmacy. Offering an established line of communication between the doctor and the clinic pharmacist can help shorten dispensing times, improve adherence, and create a better health care experience starting with the first fill.

Direct fulfillment offers the following benefits:

- Allows providers to better manage any side effects
- Allows providers to make real-time changes to the course of treatment
- Avoids waste
- May improve medication adherence
- Allows members to start treatment sooner
- Creates a better member and provider experience from the first fill to the last fill

This model is unique in that it does not restrict members to a specialty pharmacy. This provides a solution that works best for members, while opening access to a drug channel that provides the member centric care at competitive network costs.

To share this information with your clients, please download the below flyers:

- Regence
- Asuris

How Do Members Participate in IntegratedRx?

If a member visits their doctor in a contracted clinic and is currently receiving their medication through Accredo, their doctor will automatically send their prescription to the clinic's on-site pharmacy for pick up.

For members that visit a doctor in a contracted clinic and are new to therapy, their doctor will send the prescription to the clinic's on-site pharmacy for pick up.

*Please note there are not any IntegratedRx providers currently contracted in Idaho.

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