## Producer Renewal Bulletin

PLAN YEAR JANUARY 2023 - DECEMBER 2023

Advanced Professionals Insurance & Benefit Solutions is pleased to present the 2023 plan year renewal through the CleanTech Alliance Health Trust. We encourage you to take a few minutes to review the details contained within this bulletin. As you work with your clients through the renewal process, we would like to take this opportunity to highlight the following:

- Robust in-network virtual care continues to include access to a variety of options through 98point6, Doctor on Demand, Talkspace and Boulder Care.
- NEW! Dental Plan H with \$750 annual maximum available for 2023.
- NEW! Vision additions for 2023 include:
  - » Exam Plus Plan is inexpensive and covers an annual exam only plus discounted hardware
  - » Voluntary Vision Plan that matches the existing Plan A in both benefits and price.
  - » Computer VisionCare (CVC) rider available for Plan B and Plan C
- NEW! True Voluntary Life <u>Open Enrollment</u> for ALL with Guarantee Issue amount of \$180,000.
- CleanTech Alliance membership dues will be increasing in 2023. These dues are invoiced monthly through Vimly.
  View CleanTech Alliance Membership rates.
- Allstate Identity Protection Pro Plus plan can be offered to cover employee only or employee plus family. <u>Learn</u> <u>more</u>.
- Reciprocal partners of the CleanTech Alliance with access to the CleanTech Alliance Health Trust include:
  - » Roofing Contractors Association of Washington (RCAW)
  - » Evergreen Rural Water of Washington (ERWoW)
  - » Washington Solar Energy Industries Association (WASEIA)

Thank you for your continued support of the CleanTech Alliance Health Trust. We appreciate your partnership and look forward to working with you.



#### Contact Us!

Questions? Comments? Email us at <a href="mailto:CleanTech@advprofessionals.com">CleanTech@advprofessionals.com</a>, find resources on the <a href="mailto:Omnitrade Producer Site">Omnitrade Producer Site</a>, or contact your sales representative:

### Paul Baker

**\$** 206,899,1895

Paul.Baker@advprofessionals.com

### Nathan Edmondson

**206.602.3558** 

<u>Nathan.Edmondson@</u> <u>advprofessionals.com</u>

#### Amanda Weidman

**206.962.3583** 

<u>Amanda.Weidman@</u> advprofessionals.com



## CleanTech Alliance

CleanTech Alliance represents more than I,000 member companies and organizations across the state. Founded in 2007 by business and CleanTech leaders, the Alliance facilitates the generation and growth of CleanTech-focused companies and jobs, educational programs, research, products and services.

CleanTech Alliance engages its members and the cleantech industry at large across a variety of activities, including:

#### Public Policy & Advocacy

CleanTech Alliance provides Washington state a unified cleantech industry voice to inform public policy through advocacy and education. This voice links members and municipal, state and federal policymakers.

At the federal and international level, the CleanTech Alliance participates in annual trade missions that assemble investors, executives and influencers to travel overseas and meet with government officials, investors, business leaders and others.

## Events, Networking and Connections

CleanTech Alliance hosts events and networking opportunities to help members make connections that make a difference by presenting industry executives and thought leaders in an interactive, educational format. In addition, CleanTech Alliance members work together on a variety of committee and working groups – from government affairs to commercialization to events.



#### Information Resources

With more than 15,000 subscribers and followers, CleanTech Alliance is the hub for cleantech news, information and resources in Washington state and beyond. The CleanTech Alliance's website, newsletters and social media efforts continuously inform private industry, public policymakers and the general public.

#### **Business Services**

CleanTech Alliance members benefit from a variety of business services and discounts, including the CleanTech Alliance Health Trust. This health care plan now boasts more than 100 participating companies and insures more than 2,000 members who receive highly competitive group rates through contracts with the largest and most respected insurance carrier in Washington state. Other business services offered include access to business consultants, meeting spaces and more.

### **Entrepreneur Support Programs**

The CleanTech Alliance in partnership with partners across the region runs a variety of programs throughout the year for entrepreneurs and early-stage startups, including the Cascadia CleanTech Accelerator.

## Product Highlights



#### Premera Blue Cross \*No Plan Changes\*

- Preventive care focus includes up to 18 annual acupuncture visits in all PPO plans
- Deductibles range from \$200 and \$8,000
- Co-insurance options of 100%, 90%, 80% and 70%
- Dual Choice available for groups of 10 or more employees
- All plans utilize the Heritage and Heritage Prime networks
- Durable 8000 Plan features robust first-dollar benefits with low-cost premiums
- Deductible waived on diagnostic lab/X-ray services (except HSA plans)
- Reference individual plan summaries for additional benefit information

### Delta Dental of Washington \*No Rate Changes\*

- NEW! Plan H with \$750 annual maximum available for 2023
- Diagnostic & Preventive Waiver in all plans
- Extensive Network: Premier: 90% of WA Dentists; PPO: 60% of WA Dentists; Participating: Dentists in all 50 states
- Annual maximum options from \$750 to \$2,500
- Orthodontia riders available to groups with 10 or more employees

### VSP Vision Care Inc. \*No Rate Changes\*



- · Nine vision plan variations to choose from
- NEW! Voluntary Plan for 2023 matches the existing Choice Plan A in both benefits and price
- NEW! Exam Plus Plan, available for 2023, is inexpensive and covers an annual exam only plus discounted hardware
- NEW! <u>Computer VisionCare</u> (CVC) rider available on Plans B and C. This plan enhancement applies to employees only.
- Safety Eye Wear rider available (cannot be combined with CVC rider)

### Unum \*Voluntary Life Open Enrollment\*



- · Rates increase slightly for 2023 on all Basic Life/AD&D Options
- Buy-up Basic Life/AD&D options, including base times salary plans
- Life/AD&D Benefit: \$20,000 benefit included, at no additional cost, with all medical plans
- NEW! True Voluntary Life Open Enrollment for ALL renewing groups of 10+
  - » Minimum 10K up to 500K in increments of 10K (up to 5 times earnings)
  - » Guarantee Issue amount of \$180,000
- · Custom disability plans and pricing available upon request

#### Wellspring EAP \*No Plan or Rate Changes\*



- · Three-visit model included with all medical plans
- Emergency Telephone Support 24/7, unlimited phone consultation and more
- Six-visit buy-up plan is available





Delta Dental of Washington

## Premera Blue Cross



#### Premera Blue Cross

The CleanTech Alliance Health Trust provides a comprehensive array of Premera Blue Cross medical products. The Trust's offering of innovative plan designs provide customized options, such as virtual care to help serve those specifically in the cleantech industries.

All medical plans include these great support programs:

- Find a Doctor: Search doctors, clinics, cost estimates and more.
- Virtual care: Diverse in-network access
  - » 98point6: Text-based primary/urgent care from a doctor, 24/7.
  - » <u>Doctor On Demand</u>: Video and phonebased primary/urgent care and mental health therapy.
  - » Talkspace: Video and text-based mental health therapy.
  - » Boulder Care: Treatment for opioid use disorder and alcohol use disorder. Video visits and messaging with a therapist.
- 24-Hour NurseLine: Free, confidential health advice from a registered nurse, available 24/7. Number is located on the back of members' Premera ID card.
- **Pregnancy and newborn support:** BestBeginnings Maternity engages parents from pregnancy through newborn care with personalized tools and support that encourages Discovering risks early. Members can download the BestBeginning app on iOS or Android.

98point6, Doctor On Demand, Talkspace and Boulder Care are independent companies which provide virtual care services on behalf of Premera Blue Cross.

### Premera |



#### **BLUE CROSS**

An Independent Licensee of the Blue Cross Blue Shield Association

#### Online Resources

Once enrolled in Premera Blue Cross, help your clients take advantage of the quality care and benefits available:

- **Create Member Accounts:** 
  - Create an account and sign in on the secure <u>premera.com</u> member website to get current benefit information. Members can create an account for everyone enrolled on the plan.
- Go Paperless: Members can read their explanation of benefits (EOB) online. Premera will send an email when a new EOB is available to view. To enroll in Paperless EOB, sign in to premera.com, then go to Account Settings.
- Premera Mobile App: The Premera mobile app offers members the opportunity to always have their ID card and health info on the go! Available for iOS or Android.

# **Dental Plans**



Delta Dental of Washington – Monthly Premium						
2-9 Subscribers	EE	ES	ESCI	ESC2+	ECI	EC2
Plan A – PPO	\$62.49	\$135.88	\$184.76	\$217.42	\$111.38	\$144.01
Plan B – PPO	\$67.06	\$145.82	\$198.28	\$233.30	\$119.52	\$154.55
Plan C – PPO	\$57.43	\$124.87	\$169.81	\$199.82	\$102.37	\$132.36
Plan D – PPO	\$60.52	\$131.58	\$178.92	\$210.52	\$107.85	\$139.44
Plan E – Incentive	\$71.08	\$154.57	\$210.17	\$247.30	\$126.69	\$163.82
Plan F – Incentive	\$68.80	\$149.62	\$203.43	\$239.36	\$122.64	\$158.56
Plan G – Voluntary	\$69.88	\$151.94	\$206.60	\$243.10	\$124.53	\$161.04
Plan H – Basic PPO†	\$49.84	\$108.37	\$147.36	\$173.40	\$88.82	\$114.86
10-49 Subscribers	EE	ES	ESCI	ESC2+	ECI	EC2
Plan A – PPO	\$50.74	\$110.32	\$150.00	\$176.52	\$90.43	\$116.96
Plan B – PPO	\$54.45	\$118.40	\$160.99	\$189.41	\$97.05	\$125.46
Plan C – PPO	\$46.63	\$101.38	\$137.86	\$162.21	\$83.10	\$107.45
Plan D – PPO	\$49.13	\$106.83	\$145.27	\$170.91	\$87.56	\$113.22
Plan E – Incentive	\$57.71	\$125.50	\$170.64	\$200.77	\$102.86	\$132.99
Plan F – Incentive	\$55.86	\$121.48	\$165.18	\$194.34	\$99.56	\$128.72
Plan G – Voluntary*	\$56.73	\$123.37	\$167.75	\$197.36	\$101.12	\$130.73
Plan H – Basic PPO*†	\$40.47	\$87.98	\$119.63	\$140.78	\$72.12	\$93.27
Ortho Child	-	-	\$12.62	\$20.94	\$12.62	\$20.94
Ortho Family	\$2.78	\$5.60	\$33.74	\$47.36	\$30.93	\$44.54
50+ Subscribers	EE	ES	ESCI	ESC2+	ECI	EC2
Plan A – PPO	\$45.91	\$99.81	\$135.71	\$159.70	\$81.82	\$105.78
Plan B – PPO	\$49.28	\$107.11	\$145.65	\$171.37	\$87.80	\$113.52
Plan C – PPO	\$42.20	\$91.74	\$124.74	\$146.75	\$75.19	\$97.23
Plan D – PPO	\$44.45	\$96.65	\$131.43	\$154.64	\$79.23	\$102.43
Plan E – Incentive	\$52.24	\$113.53	\$154.39	\$181.65	\$93.06	\$120.33
Plan F – Incentive	\$50.55	\$109.89	\$149.43	\$175.83	\$90.08	\$116.47
Plan G – Voluntary*	\$51.34	\$111.60	\$151.77	\$178.56	\$91.49	\$118.29
Plan H – Basic PPO*†	\$36.62	\$79.61	\$108.24	\$127.37	\$65.26	\$84.36
Ortho Child	-	-	\$12.62	\$20.94	\$12.62	\$20.94
Ortho Family	\$2.78	\$5.60	\$33.74	\$47.36	\$30.93	\$44.54
*Groups enrolling into Dental Plans	Gor Hare not	eligible for eithe	r orthodontia ri	der	±No.	Class 3 services

## **Additional Products**



### VSP Vision Care Inc. – Monthly Premium

CHOICE NETWORK	EMPLOYEE	EMPLOYEE + I DEPENDENT	EMPLOYEE + 2 DEPENDENTS
Plan A* (12/24/24)	\$4.65	\$6.75	\$12.08
Plan A with Safety Glasses Rider \$0 Co-pay	\$6.11	\$8.23	\$13.56
Plan B (12/12/24)	\$6.63	\$9.64	\$17.29
Plan B with Safety Glasses Rider \$0 Co-pay	\$8.48	\$11.49	\$19.11
Plan B with CVC Rider	\$7.62	\$10.63	\$18.28
Plan C (12/12/12)	\$11.04	\$16.04	\$28.75
Plan C with Safety Glasses Rider \$0 Co-pay	\$13.18	\$18.17	\$30.88
Plan C with CVC Rider	\$12.24	\$17.24	\$29.95
Exam Plus Plan	\$0.86	\$1.70	\$2.73

<sup>\*</sup>Also available as a Voluntary Plan

### Unum – Monthly Premium

PLAN I	PLAN 2	PLAN 3	PLAN 4
\$20,000 Life/AD&D	\$50,000 Life/AD&D	1x annual earnings to \$100,000	Ix annual earnings to \$200,000
Included with Medical	Additional \$30,000 to compulsory \$5.66	.19/\$1,000	.19/\$1,000

### Wellspring EAP - Monthly Premium

	BUY-UP 6-VISIT MODEL		
3-visit model included with medical	10 or fewer employees	\$1.50	
	I I-50 employees	\$1.40	
	51-100 employees	\$1.36	
	100+ employees	\$1.31	

## Renewals on AP Connect

Dedicated to helping your business grow, Advanced Professionals Insurance & Benefit Solutions has streamlined the renewal process through our fully integrated AP Connect producer platform.



Once your renewal is ready, you will be able to access it anytime at your convenience on AP Connect. You will receive an email from <a href="majorant-emailto:apconnect@advprofessionals.com">apconnect@advprofessionals.com</a> when your proposal can be downloaded and completed. Please note that the renewal will not be attached to the email; to view and complete the proposal, log into AP Connect and follow the below instructions:

## 4-Step Process to Complete Renewal

- Select "Renewals" from the navigation bar, then select the "Opportunity Name" of the respective group and trust.
- 2. Next, click the "View Proposals" button on the top right.
- 3. You can then download the "Renewal Proposal."
- 4. You will then be able to confirm how the group would like to renew their coverages. Options include:
  - "Renew As Is" Groups will not have to complete a GMA. A renewal confirmation will be sent out following the renewal selection.
  - "Renew With Changes" The GMA will be made available to you via the "Tasks" tab in AP Connect.

## 3-Step Process to Complete Group Master Application

- I. For groups that "Renew with Changes," both the Producer and Benefit Administrator (employer) will receive access to the GMA once the renewal process has begun. The initial preparer (i.e. Producer Support or Producer) will complete all required fields within the GMA.
- The Benefit Administrator will then sign into AP Connect to complete and sign the GMA. All required fields must be completed before the Benefit Administrator can produce a signature. The Benefit Administrator has the ability to modify pre-filled information as needed.
- 3. In the last step, the Producer or Producer Support reviews and executes the completed GMA. Once executed, the GMA and required renewal documents will be delivered to Advanced Professionals, who will process the submission.

## Renewals Tips for 2023 —



- Renewal forms are due by the 10th of the month prior to the group's renewal date. If the required renewal documents are not received by this date, group eligibility cannot be guaranteed for the scheduled renewal date. Therefore, providers and carriers may inform the employees that they do not have coverage.
- 2. If renewal forms are not received by the last day of the current contract, coverage will automatically terminate. We will assume the group desires to cancel coverage unless advised otherwise.
- 3. Pre-renewal premium invoices should be paid exactly as billed. Please advise your clients to contact the Third Party Administrator (TPA) with any premium or

- enrollment questions, concerns, or discrepancies. Any requested revisions will be reflected on the group's next billing statement. All taxes and fees associated with the Affordable Care Act (ACA) will continue to be included in the invoiced premiums.
- 4. In order to process new group or renewal documents, the group's membership in the CleanTech Alliance must be verified and noted on the GMA. Additionally, the producer must maintain membership with the CleanTech Alliance.
- 5. Any open enrollment changes can be directed to the TPA, Vimly Benefit Solutions, once the renewal documents have been submitted.

#### Renewal Resources – Video Tutorials

Looking for step-by-step instructions on completing your renewal? Watch our AP Connect tutorials to help you complete your renewals and new business submissions.

- Renewals in AP Connect
- New GMA Training

- New Business Submission
- **New Business RFPs**

### **AP Connect Training**

To schedule AP Connect training for your producer house, contact AP Training Account Manager Vaneza Gutiérrez at:



650.240.8785

Vaneza.Gutierrez@advprofessionals.com

## Managing General Agent - Clean Tech Alliance HEALTH TRUST



Advanced Professionals Insurance & Benefit Solutions exclusively performs group trust and benefit platform management services. Our clients are the benefit trust or platform, and the producer community. We do not work directly with employer groups, but rather, with underwriters/carriers and producers on rating, new business, and renewals/ retention of existing member companies.

The producer maintains the relationship with the employer group, and we maintain the relationship with the producer.

Advanced Professionals Insurance & Benefit Solutions has a full team of knowledgeable and professional staff that is committed to providing the best possible customer service. This includes answering questions and concerns in a timely manner, and identifying and anticipating needs, resulting in more efficient service.



#### Your Producer Platform

Advanced Professionals' proprietary AP Connect is your end-to-end platform for RFPs, new business and renewals, including 24-hour access to benefit summaries, the most up-todate booklets and forms, access to provider directories, Rx information, producer communications, and other pertinent Trust documents, such as:

- Underwriting Assumptions and Guidelines
- **Producer Commission Schedule**
- Marketing and Sales Tools
- Carrier Contact Sheet

#### Producer Accreditation and Annual Certification

The following items must be kept current in order to receive commissions, renewals and requests for proposals:

- Accreditation Agreement Each Producer House must have an accreditation agreement on file. The agreement includes AP Connect user rights for producers and support staff. If any changes occur - mergers, acquisitions, etc., producer house must contact Advanced Professionals to ensure accreditation agreement is still valid.
- Producer Certification Producers selling any trust offered by Advanced Professionals must be certified in that trust. Certification must be completed annually.

- Current Appointments with all applicable Carriers
- Current Washington State License
- · Errors and Omissions Liability Insurance with a limit of no less than \$1,000,000
- Current CleanTech Alliance membership

Please note that if a producer's certification is suspended, commissions are not paid. Producers are allowed 90 days from the date of expiration to become compliant with all certification requirements.

After 90 days, commissions will be forfeited, and no retroactive payments will be issued.

## About Omnitrade



Omnitrade is an administrative platform that connects employers, vendors, third-party administrators, and professionals to one point of reference for all enrollment, fulfillment, compliance, invoicing, and resource requirements.

An ever-changing marketplace requires tried and true partnerships, and Omnitrade's administrative efficiencies and flexibility enable us to deliver innovative products and services, while maintaining our high client retention.

## Value Proposition for Producers

- Web-based proposal request platform, AP Connect
- Standard commission on all lines of coverage
- Dedicated program manager and customer service team
- Sales and marketing materials conveniently accessible through AP Connect
- Flexible plan offerings



## Value Proposition for Employers

- Industry Trusts offered via Omnitrade include:
  - > Large-group underwriting capability
  - > Unique medical plan designs
- COBRA administration and other support services provided through the Omnitrade platform at no additional cost include
- · Web-based eligibility management system
- Consolidated billing
- Electronic invoicing and premium payment option
- Access to ancillary lines of coverage with consolidated billing
- Plan materials conveniently available through OmnitradeBenefits.com



## Customer Service



### **General Inquiries** and Information

Producer Omnitrade Site

CleanTech@advprofessionals.com

#### Premera Blue Cross

www.Premera.com

Customer Service: 800.722.1471

### Delta Dental of Washington

www.DeltaDentalWA.com Customer Service: 800.554.1907

Customer Service: 800.877.7195

VSP Vision Care Inc.

#### Unum

www.Unum.com

www.VSP.com

Customer Service: 800.672.1600

### Wellspring

www.WellspringEAP.com

Customer Service: 800.553.7798

### Third-Party Administrator



### Vimly Benefit Solutions

YOUR THIRD-PARTY ADMINISTRATOR

- 425.771.7359
- @ Omnitrade@vimly.com
- O Omnitrade P.O. Box 25 Mukilteo, WA 98275

- Maintains and processes member eligibility
- Consolidated billing
- Premium processing
- Premium and eligibility reconciliation
- Producer commissions
- Delinquency processing and adjudication
- Administrative guides for participating employers
- COBRA administration for Trust products at no additional cost
- Premium only plan services for all participating companies at a discounted rate
- Discounted Flex Plan (Section 125) administration, installation, documentation, compliance and employee meetings: flexspending@vimly.com